

SCOPTEL^{IPBX} ASSOCIATES WITH  Microsoft Teams AND OFFER :

THE BEST OF UC&C IN A SINGLE BUSINESS TELEPHONY SOLUTION

SCOPTEAMS

SCOPTEAMS works seamlessly to enrich the Teams user experience with business telephony features to communicate with conventional phone extensions to link Teams and non-Teams users together.

Each company subscribing to **SCOPTEAMS** subscribes to Microsoft Office 365. Taking advantage of the wide variety of advanced features of the **SCOPTEL IPBX** and of the professional telephony offered directly in Teams.

SCOPTEAMS is a Cloud based service for easily connecting Teams users to **SCOPTEL IPBX** on a per-user delivered from the Cloud without the need for hardware or software nor changes to the existing telephone configuration.

SCOPTEAMS combines collaboration and voice to work from anywhere on any device. The Teams user will behave like any other user in the company, thus keeping the **SCOPTEL IPBX** for configuration and call management.

SCOPTEAMS supports the Teams application to make and receive business calls from smartphones configured Android and iOS.

Fully compatible with the integrated products of the **SCOPTEL IPBX** to improve the performance of a contact center:

- Complete set of ACD features to distribute incoming calls
- Comprehensive reporting with **SCOPSTATS** to analyse servers, phones and lines
- **SCOPSWITCH** a Web application to control telephone environment in real-time
- **APA**: Agent Portal Application for desktop
- Application Program Interface (**API**) to enable telephony functions for ERP/CRM

SCOPCOMM, the softphone communication application for iOS, Android and WebRTC is interoperable with Teams. Within the same company, different users can communicate with each other in any transparency.

SCOPTEAMS connects with **SCOPCLOUD**, ScopServ's Cloud based hosted business telephony services supporting unified communications, SIP Trunking, Web Portal, IP Video Conferencing, WebRTC, Messaging and Collaboration.

AT THE OFFICE OR TELECOMMUTING
STAY LISTEN TO YOUR BUSINESS PARTNERS:
GO FOR SCOPTEAMS.



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