

VOIP TELECOMMUNICATION EXPERT SOFTWARE

SCOPTEL is a comprehensive all-in-one **IPBX** application of exceptional quality that you can use to comprehensively manage your business calls.

SCOPTEL offers three fundamental benefits of telephony services : profitability, reliability and scalability.

SCOPTEL IPBX allows you develop a complete Multi-Tenant platform, a unified communications system (**UC**) and a Call Contact Centre (**CCC**).

Fully virtual, **SCOPTEL IPBX** software suite is downloadable on the platform of your choice and can be installed on any physical server on the market or virtual machine.

Enables a wide variety of text and graphic reports with historical and real-time data to quickly analyze servers, phone extensions and call lines.

Featuring a multilingual graphical user interface (**GUI**) rich in phone features for administrators and a web portal for users.

SCOPTEL IPBX also provides contingent access for sub-administrators by company and by Multi-Tenant.

IPBX

The most COMPLETE
IPBX on the market!

For every type of business, whether
a 5-employee SME or a multinational

- Intuitive interface
- Easy to use
- Reliability proven
- Recognized software

SOME OF THE FUNCTIONALITIES

- All the basic functionalities you can expect: call waiting, forwarding, transfer, etc.
- Evolved IMAP E-Voicemail
- Fax to email/email to Fax
- Billing tools
- Virtual conference room
- Call recording
- Click to call
- API Integration with third party system (ERP, CRM, PMS)
- Video call support
- Follow me management
- IVR
- Complete ACD functionalities - Queue management with intelligent call routing
- Virtual office functionalities (HotDesk)
- Customizable music on hold (MP3 files)
- Call by name
- Visual and audio message waiting indication
- Supervision (provides knowledge of who is online, who is available and call interception)
- CTI integrated directory
- MP3 music on hold or ShoutCast /SlimServer flow streaming
- Distance log-in on a virtual office (hot desking)
- Multiple calendars for differential treatment of calls
- Management of multicompanies, with programmable seal degree
- Interactive vocal server for automated navigation with numeric keypad
- Follow-me function, for an intelligent management in the forwarding of incoming calls
- Integrated conference bridges, for an unlimited number of virtual conferences
- Automated and intelligent distribution of calls (ACD) with reports

For the complete list of SCOPTEL features and functionalities, visit our website at
www.scopserv.com

<https://www.scopserv.com/products/documentation/>

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