

# SCOPTEL™ IP PBX

The telecommunication expert software



SCOPTEL™ is a comprehensive IP PBX application of exceptional quality that you can use to comprehensively manage your business calls.



SCOPTEL™ offers you the three fundamental benefits of telephony service: profitability, reliability and evolutivity.



SCOPTEL™ softwares will help you develop a complete and unified communications system.

## PRODUCT FEATURES:

Intuitive interface

Easy to use

Reliability proven

Recognized  
software



**SCOPSERV**  
INTERNATIONAL INC.

### CORPORATE HEADQUARTERS

4486, GOUIN W. BLVD, MONTREAL (QUEBEC), CANADA H4J 1B7

### SCOPSERV UNITED STATES (VIA AXISINTERNET)

P.O. BOX 311, BENNETT, CO 80102-0311, UNITED STATES

### SCOPSERV FRANCE (VIA CHANNEL PLUS)

5 PLACE DE LA PYRAMIDE, 92088 PARIS LA DÉFENSE, FRANCE

### SCOPSERV SOUTH AFRICA PTY

9, KINGFISHER DRIVE, DOUGLASDALE, JOHANNESBURG, GAUTENG, 2129 SOUTH AFRICA

TEL.: 514373-8102 | TOLL FREE: 1-866-722-3292 | [INFO@SCOPSERV.COM](mailto:INFO@SCOPSERV.COM) | [WWW.SCOPSERV.COM](http://WWW.SCOPSERV.COM)

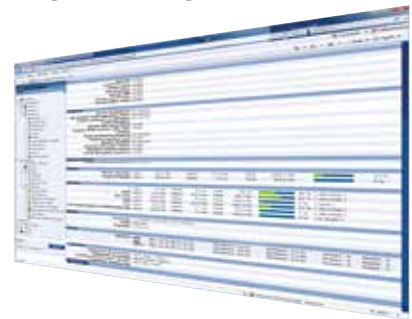
Some of the functionalities



PBX IP, the most COMPLETE in the market, integrates all options... which similar products often ask you to pay for separately.

For every type of business, whether a 5-employee SME or a multinational.

- All the basic functionalities you can expect : call waiting, forwarding, transfer...
- Evolved IMAP E-VoiceMail
- Fax to mail/Mail to fax
- Billing tools
- Virtual conference room
- Call recording
- Click to call
- Outlook Integration
- Vidéo call support
- Follow me management
- IVR
- Complete ACD functionalities - Queue management with intelligent call routing
- Virtual office functionalities (HotDesk)
- Customizable music on hold (MP3 files)
- Call by name
- visual and audio message waiting indication
- Supervision (provides knowledge of who is online, who is available and call interception )
- CTI integrated directory
- TAPI Interface
- MP3 music on hold or ShoutCast /SlimServer flow
- Distance log-in on a virtual office (hot desking)
- Multiple calendars for differential treatment of calls
- Management of multicompanies, with programmable seal degree
- Interactive vocal server for automated navigation with numeric keypad (touch tone)
- 'Follow-me' function, for an intelligent management in the forwarding of incoming calls
- Integrated conference bridges, for an unlimited number of virtual conferences
- Automated and intelligent distribution of calls (ACD) with reports.



For the complete list of ScopServ's features and functionalities, visit our website at [www.scopserv.com](http://www.scopserv.com)

