

SCOPCLOUD TM



Hosted Business Connectivity Solutions



SCOPCLOUD provides robust, reliable and secure interconnections to the Public Switched Telephone Network (PSTN).



SCOPCLOUD is seated on a redundant national fiber optic network and delivers uncompromising voice quality, dynamic management and scalable business continuity.



SCOPCLOUD supports unified communications, SIP Trunking, IP Video Conferencing, WebRTC, Messaging and Collaboration.

State of the art platform

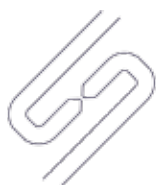
Uncompromising voice quality

Fully scalable to your needs

Low capital requirement

Best-in-class security

Multi-level web portal



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CORPORATE HEADQUARTERS

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Our Value Proposition



Financial Savings

- Low capital requirement
- Standards-based equipment
- Low risk of obsolescence
- Converged voice, data and video lines
- One provider, one number
- Reduce Move, Add, Changed and Delete (MACD) Costs
- Predictable monthly expenses
- Flexible and scalable to organizational changes

Greater Reliability

- Professionally hosted voice infrastructure
- End-user control
- Disaster recovery

Enhanced Productivity

- United services for distributed workforces
- Support for remote users
- Easy rollout of new features
- Mobile phone integration and application
- End-user productivity features
- Unified Communications

Features



General

- DID and Local Number Portability
- Access to 411, 911 and telephony operators services
- Basic Business Listings in White Pages
- Visual Call Waiting
- Line Hunting
- Simultaneous Ring
- Group Intercom/Paging
- North-American and International long-distance calls
- Speed Call
- External Name & Number Delivery
- Class of Service Call Restriction Capability
- Bridge Appearance (call appears on another phone)
- Forced and Unforced Account Code Billing

Auto-Attendant

- Company Directory Listing
- Music on Hold
- IVR Authentication
- Multi-level IVR Menus

Voicemail

- SMS/Pager Voicemail Notify
- Voicemail to Email
- Custom Voice Prompts
- Voicemail Group

Calls

- Flexible Call Forwarding
- Call Hold/Parking
- Call Return
- Call transfer
- Caller ID
- Call Waiting/Simultaneous calls
- Call Recording
- Do Not Disturb
- Three-way calling
- Calls to multiple location/extensions

Advanced

- Automated call routing
- Custom call routing
- Conferencing
- Ring all group
- Web control panel
- Extensions group
- Unlimited Extensions
- Receptionist/Operator Panel
- Reporting
- Virtual Fax
- API for CRM/Outlook Integration