

# How To?



SCOPSERV  
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Tips and tricks about ScopTEL. Because Communication Matters!

## Share One Extension With Multiple SIP Devices

Did you know you could have an extension shared across multiple devices? With ScopTEL's Shared Device option, it is possible to have one extension ring on every SIP device previously configured:



- Fixed phones
- Wireless phones
- Smartphones
- Softphones

For example, you would like to configure extension 100 for different SIP devices (DECT, WiFi, SIP Desk Phone). When someone calls extension 100 you want all devices to ring or ring with unique ring tones or just blink because you are monitoring extension 100 for someone else.

### How to set it up

Make sure your software is updated with the latest telephony packages and purchase the required number of Shared Users for Device licenses from your ScopServ Partner.

Create a new or edit an existing SIP extension and navigate to the Authentication tab to 'Enable Shared SIP support' for the extension.

The Authentication name for each device will be unique and have characters appended. Make sure to use the shared Username for each SIP device when it is configured for authentication. Each device will share the same Password.

Configure Automatic Provisioning System to Support Shared Devices.

- Configure extension 100 to ring on another phone.
- Assign extension 100\_2 to the secondary SIP Device, 100\_3 to the Thirdary Device, etc.
- Commit all changes and reboot all phone hardware.

The screenshot shows the ScopTEL web interface. The top navigation bar includes 'Phones', 'Extension Groups', 'Pickup Groups', 'Speed Dial', 'Directory', 'Security (ACL)', and 'Events/Subscriber'. The 'Authentication' tab is selected, showing a form for extension 100. The 'Enable Shared SIP support' checkbox is checked. Below this, the 'Number of SIP devices' is set to 3, and the 'Shared Username' is listed as 100\_2 (Account #2) and 100\_3 (Account #3). The 'Phone Provisioning' tab is also visible, showing 'Enable extended DSS Keys label?' checked and 'Number of Expansion Module' set to 3. The 'Memory Keys' and 'Line Keys' sections are also visible, showing key assignments for extension 100.

Click on the following link for detailed procedure: [bit.ly/sharedusers](http://bit.ly/sharedusers)

Our team of experts can help you! Contact us for more information or to find the reseller in your region.  
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ScopServ International Inc. recommends using the latest ScopTEL version available. Update your software to get all features.