

# How To?

Tips and tricks about ScopTEL. Because Communication Matters!

## How to enable RTP 'directmedia'/re-INVITES

### What is directmedia?

When SIP initiates the call, the INVITE message contains the information on where to send the media streams. ScopTEL uses itself as the end-points of media streams when setting up the call. Once the call has been accepted, ScopTEL sends another re-INVITE message to the clients with the information necessary to have the two clients send the media streams directly to each other.

The 'Can Reinvite' option is used to enable directmedia options per peer in the ScopTEL GUI

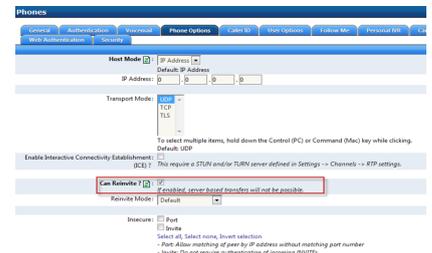
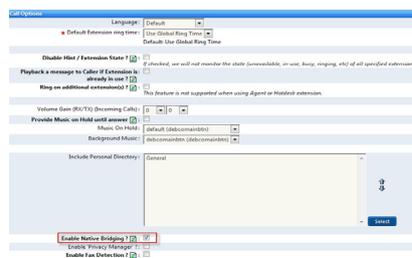
### Directmedia/re-INVITE Overview

When SIP endpoints communicate by way of ScopTEL, ScopTEL will attempt to send SIP re-INVITES in order to allow the endpoints to communicate directly. This allows for the computational load on the ScopTEL server to be decreased while also lessening the latency of the media streams between the endpoints.

### How to enable this function in the ScopTEL GUI per Extension

Navigate to an extension and edit the Phone Options and find 'Can Reinvite' and enable it. Several Modes become available from the drop list.

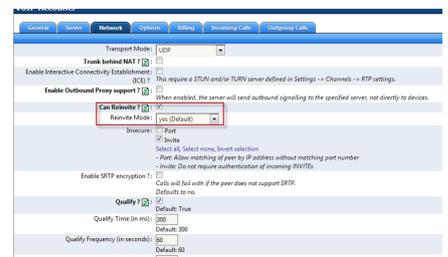
Navigate to an extension and edit the User Options and find 'Enable Native Bridging' and enable it. This will prevent any invalid Dial commands from being executed and disable some unsupported features such as call monitoring.



### How to enable this function in the ScopTEL GUI per VoIP Interface

Navigate to a VoIP Interface and edit the Network Options and find 'Can Reinvite' and enable it. Several Modes become available from the drop list.

To get the complete documentation and know more about the different modes availables, follow this link [bit.ly/2eVXiLQ](http://bit.ly/2eVXiLQ)



Our team of experts can help you! Contact us for more information or to find the reseller in your region.

Tel.: 1 866-722-3292 •• info@scopserv.com

ScopServ International Inc. recommends using the latest ScopTEL version available. Update your software to get all features.