

DID YOU KNOW?



SCOPSERV
INTERNATIONAL INC.

Learn about ScopTEL features. Because Communications Matters!

Virtual fax server

Working outside of your regular office, travelling or working at multiple locations? This fax server module is for you! No need to wait until your return to read all faxes that came in for you. Receive them anywhere you are, at anytime. ScopTEL provides the tools needed to handle incoming/outgoing faxes in Fax-to-Email and Email-to-Fax modes.

Advantages

- No more paper and toner, print only what you need
- Receive and send faxes anywhere at anytime (internet connection required)
- Confidentiality and security : messages are only viewed by the recipients
- With the Virtual Fax Module, review the sent and received faxes and those that have been archived. See the detailed events history for all faxes on the local PBX.

Date	Action	Description
2012-09-18 15:04:14	delete	Fax '144' deleted by admin
2012-09-18 15:03:43	delete	Fax '145' deleted by admin
2012-09-18 15:03:32	delete	Fax '147' deleted by admin
2012-09-18 15:03:29	delete	Fax '141' deleted by admin
2012-09-18 15:02:46	delete	Fax '146' deleted by admin
2012-09-18 14:37:14	delete	Fax '135' deleted by admin
2012-09-18 10:50:09	delete	Fax '143' deleted by admin
2012-09-18 10:49:43	delete	Fax '130' deleted by admin
2012-09-18 10:49:30	delete	Fax '134' deleted by admin

How does it work?

Incoming Fax

- When the virtual fax module is activated on the ScopTEL server, fax detection can be enabled on an incoming line.
- If the destination of the incoming line has been configured for an extension or an application (conference, IVR, etc.), ScopTEL proceeds with fax CNG tone detection. If Fax CNG tones are detected the call is intercepted and handled by the fax handling process, then sent to the routing module (Fax-to-Email), and delivered to an email server.
- The incoming fax routing module can deliver faxes in various formats such as PDF (default), TIFF and Postscript.

Outgoing Fax

- A POP3 mailbox is configured in the Email-to-Fax module and configured to Fetch Email at regular intervals. The server downloads all emails sent to this email address and parses each email's subject line and Fax attachment.
- Each UniqueID is verified so duplicate faxes are not processed
- Subject of the message is broken down so as to extract the fax number(s) of the recipient(s), and for security the token password if the token option has been configured
- If so configured the body of the message is analyzed in order to build a cover page.
- Supported Fax file attachments are converted to TIFF or PDF format for transmission using configured PSTN interfaces.
- Fax is sent to a virtual modem or a group of virtual modems for transmission
- The transmission report is emailed to the person who sent the original email.

More information in these brochures: bit.ly/manualscopstats and bit.ly/scoptelpresentation

Our team of experts can help you! Contact us for more information or to find the reseller in your region.

Tel.: 1 866-722-3292 •• info@scopserv.com

ScopServ International Inc. recommends using the latest ScopTEL version available. Update your software to get all features.

www.scopserv.com

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